



CROWN & ANCHOR® SOCIETY

# MEMBER BENEFITS

GOLD	PLATINUM	EMERALD	DIAMOND	DIAMOND PLUS	PINNACLE CLUB
3 POINTS	30 POINTS	55 POINTS	80 POINTS	175 POINTS	700 POINTS

## ONBOARD BENEFITS

Crown & Anchor Society Onboard Offers	•	•	•	•	•	•
SeaPass® Card recognition	•	•	•	•	•	•
Priority check-in <sup>1</sup>	•	•	•	•	•	•
Private departure lounge with continental breakfast	•	•	•	•	•	•
Exclusive Trivia	•	•	•	•	•	•
Exclusive Top Tier Event		•	•	•	•	•
Robes for use onboard <sup>3</sup>		•	•	•	•	•
Signature Lapel Pin		•	•	•	•	•
Welcome Waters & Snack + Beverage Selection <sup>5</sup>			•	•	•	•
Milestone recognition <sup>4</sup>				•	•	•
Chef's Choice Gift/Amenity				•	•	•
Priority wait list for Shore Excursions/VitalitySM Spa services				•	•	•
Diamond Club (on select ships) <sup>7</sup>				•	•	•
Priority departure				•	•	•
Exclusive Nightly Diamond Event <sup>6</sup>				•	•	•
Daily breakfast with specialty coffee <sup>7</sup>				•	•	•
Entertainment Tour <sup>8</sup>				•	•	•
Behind the Scenes Tours <sup>8</sup>				•	•	•
Personalized Gift/Amenity (per household) <sup>9</sup>				•	•	•
Concierge Club Access <sup>15</sup>				•	•	•
Priority seating at theater, ice show and AquaTheater events <sup>10</sup>				•	•	•
Meal with an Officer for members with 340 or more cruise points <sup>2</sup>				•	•	•
Upgraded bathroom amenities for members with 340 or more cruise points				•	•	•
Bonus Gift for members with 340 or more cruise points (per household) <sup>9</sup>				•	•	•
Bonus Gift for members with 525 or more cruise points (per household) <sup>9</sup>				•	•	•
Personalized lapel pin for Pinnacle Club					•	•
Pinnacle Club SeaPass Card with exclusive privileges <sup>20</sup>					•	•

## CRUISE PLANNING BENEFITS

Crown & Anchor Exclusive Rates <sup>11</sup>	•	•	•	•	•	•
Priority notice on special offers, new ships and itineraries <sup>13</sup>	•	•	•	•	•	•
Discounts on Balcony and Suite staterooms <sup>12</sup>		•	•	•	•	•
Matching Celebrity Cruises® Captain's Club & Azamara Club Cruises® Le Club Voyage tier status <sup>18</sup>		•	•	•	•	•
Priority waitlist seating request in the main dining room				•	•	•
Choice of additional gifts ordered pre-cruise on <a href="http://www.RoyalCaribbean.com/cas">www.RoyalCaribbean.com/cas</a>					•	•
Exclusive access to Diamond Plus & Pinnacle Club call center staff members					•	•
Single supplement cruise fare reduced to 150% from 200% for members that have 340 or more cruise points <sup>16</sup>					•	•
Milestone cruise certificate valued at the prevailing rate of a 7 Night Balcony stateroom for 700 and 1050 cruise points (per household) <sup>17</sup>						•
Milestone cruise certificate valued at the prevailing rate of a Junior Suite stateroom for 1,400 and every 350 cruise points thereafter (per household) <sup>17</sup>						•

## ADDITIONAL BENEFITS

Reduced Rate Upgrades (when available) <sup>19</sup>	•	•	•	•	•	•
ADDITIONAL Cruise Points for purchasing suite accommodations and/or for single pricing type <sup>14</sup>	•	•	•	•	•	•
Exclusive Email Offers including access to our weekly Crown & Anchor® Preview Sale	•	•	•	•	•	•
Member Cruises	•	•	•	•	•	•
Crown & Anchor Society Desk for membership inquiries (800) 526-9723 <sup>9</sup>	•	•	•	•	•	•
Member Newsletter: Crown & Anchor Society Exclusive	•	•	•	•	•	•
Member-only secured section on our website	•	•	•	•	•	•
Priority Access on stateroom upgrades (if available) <sup>19</sup>	•	•	•	•	•	•

## MEMBER BENEFITS YOUTH PROGRAM

Onboard offers loaded on SeaPass Card	•	•	•	•	•	•
Commemorative gift				•	•	•
Same member status as the parent after your child's first completed cruise	•	•	•	•	•	•



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# MEMBER BENEFITS



3  
POINTS



30  
POINTS



55  
POINTS



80  
POINTS



175  
POINTS



700  
POINTS

1 Subject to availability.

2 Meal with an Officer available only on cruise vacations of 7 nights or longer. Members with 340 points or more are entitled to **(1)** Meal with an officer event per voyage.

3 Robes are delivered upon request.

4 A commemorative gift will be delivered to you during the sailing on which you attain your 140, 210, 280 and 350 cruise points and on every 70 cruise points thereafter.

5 Emerald, Diamond, Diamond Plus and Pinnacle Club members will receive welcome waters & a snack on day ("welcome amenity") one of their sailing. These items will be placed in the guest's stateroom. In addition, Emerald, Diamond, Diamond Plus and Pinnacle Club members can go online to [www.RoyalCaribbean.com/UpgradePreferences](http://www.RoyalCaribbean.com/UpgradePreferences) or call one of our Loyalty Representatives ([www.RoyalCaribbean.com/ContactLoyalty](http://www.RoyalCaribbean.com/ContactLoyalty)) in their local offices to pre-select from a list of beverages to be included with their welcome waters & snack. One beverage can be selected per guest 18 years of age or older. Preferences must be entered or updated for your upcoming cruise vacation up to 5 days before a US based sailing and 7 days for an internationally based sailing. The beverage selection list for Emerald and Diamond members will include water, juice and soda items. In addition to the previous list Diamond Plus and Pinnacle Club members can select from a more expanded list of beverages. If a guest has not selected an item then bottled water will be sent to the stateroom. House alcoholic brands may be substituted or changed, and are subject to availability.

6 The Exclusive Nightly Diamond Event is a benefit for only Diamond, Diamond Plus and Pinnacle Club members and cannot be extended to include friends and family. The event will take place approximately between the hours of 5:00 p.m. – 8:00 p.m. Three nightly drink vouchers will be loaded on the member's SeaPass card to be used in venues throughout the ship.

7 Diamond Club is an exclusive benefit for only Diamond, Diamond Plus and Pinnacle Club members and cannot be extended to include friends and family. Complimentary specialty coffees are only available in the dining room on days when breakfast is being served. On ships where a Diamond Club is available there will be no Exclusive Nightly Diamond Event or complimentary Specialty coffees available in the dining room. The Diamond Club is designated as a smoke-free area. We respectfully request that guests observe a Smart Casual dress code when visiting the Club (no swim or pool attire is allowed, footwear is required at all times). Guests younger than 21 years must be accompanied by a parent or guardian at all times. Guests and friends of Diamond, Diamond Plus and Pinnacle Club members are not allowed into the Diamond Club due to limited space.

8 Diamond and above members are eligible for Entertainment tour only. Behind the Scenes Tours including the Galley, Bridge, and enhanced Entertainment Tour with VIP Theatre Experience available only on cruise vacations of 5 nights or longer to Diamond Plus and Pinnacle Club members. Behind-the-scenes entertainment tour does not include galley or bridge tours for Diamond members. Royal Caribbean International reserves the right to cancel these tours (i.e., due to security concerns).

9 No bonus gift will be delivered on sailings less than 3-Nights. Only one bonus gift will be delivered on sailings between 3- and 6- Nights. All orders need to be placed up to 5 days before a US based sailing and 7 days for an internationally based sailing. If no selections are made before the time prescribed above, then no order will be placed. Orders and/or substitutions cannot be placed on or after boarding day. All Diamond Plus and above members can go into the secure Crown & Anchor section of the website and select your preferences and keep them up to date; or, Diamond Plus members and their travel agents can contact a Loyalty Specialist within 14 days of their departure to select an amenity and arrange timing for delivery to either their stateroom or dining room by calling (800) 526-9723 and pressing 9 at any time during the greeting message. All orders are per household and will be selected by the primary member in the relationship. Hours of operation: Monday through Friday 8 a.m. – 11 p.m.; Saturday and Sunday, 9 a.m. – 8 p.m. (ET).

10 On select ships only. Priority Seating at Theater, ice show and AquaTheater events will be held up to ten minutes before show time. To reserve show times before you board, visit the Pre Cruise Planner section on your local site.

11 Crown & Anchor Exclusive Rates are applicable to specific ship and sail dates. When reserving, the applicable offer code and a valid Crown & Anchor Society membership number must be included in the reservation. Offer may be withdrawn at any time. Discount offer will not be replaced if certificates are lost, stolen or otherwise destroyed. The offer cannot be used with certain restricted fares. Rates cannot be combined with MyCruise™ Rewards, Upgrades, Companion Fare and Free Cruise Fare. Applies to all categories, unless otherwise noted. Offer is not combinable with any other promotion or offer unless expressly stated therein. Royal Caribbean International will deduct the application offer value from final payment upon review. Discount applies on a per stateroom basis; double occupancy. Singles paying 200% are entitled to full face value. Prices vary by ship and sail dates; space is subject to availability at the time of making your reservation. Certificate must be submitted to Royal Caribbean PRIOR TO FINAL PAYMENT or before coupon expires, whichever comes first. Please reference the coupon code when reserving your cruise vacation. To have access you must log in to the member-only section of our website. A new set of Sales Event offers from Royal Caribbean Cruise Lines is published each Thursday evening. Unless otherwise noted, they can only be booked on Monday following the Thursday they are posted. They are not available after that time and are subject to change by the cruise line at any time.

12 Balcony and Suite Discounts are a per stateroom discount applicable on balcony and suite categories only available to Platinum, Emerald, Diamond, Diamond Plus, and Pinnacle Crown & Anchor Society members. Savings are not redeemable for cash and are non-transferable. When reserving, a valid Crown

& Anchor Society membership number must be included in the reservation. Platinum, Emerald, Diamond, Diamond Plus, and Pinnacle Crown & Anchor Society members will receive an increased discount for making a reservation for a sail date outside of six (6) months. Within six (6) months of sailing, if the guest cancels and reinstates the booking, applies a fare change, changes categories, or changes the ship or sail date of the booking, the discount will be automatically adjusted to the lower value. This offer can only be combined with the Onboard Booking Bonus while making a reservation onboard a Royal Caribbean ship. This offer cannot be used with certain restricted fares and is not combinable with any other promotion or offer, including, but not limited to Shareholder Benefits, and other dollars off and onboard credit offers, MyCruise™ Upgrades, Companion Fare and Free Cruise promotions and benefits. Single occupancy guests paying 200% cruise fare are eligible for Offer. Single occupancy guests paying less than 200% cruise fare will be eligible for a prorated value of the Offer. Prices vary by ship and sail dates; space is subject to availability at the time of making your reservation. Please call or have your travel agent call our exclusive precruise number at (888) 437-1953 to answer additional questions or to make arrangements.

13 To have access to Special Offers, you must have a valid opt-in email address on file with Crown & Anchor Society to receive promotions through email. To have access to the Royal Caribbean Sales Event Offers you must log in to the member-only section of our website. A new set of Sales Event offers from Royal Caribbean Cruise Lines is published each Thursday evening. Unless otherwise noted, they can only be booked on Monday following the Thursday they are posted. They are not available after that time and are subject to change by the cruise line at any time.

14 One Cruise Point for each completed night of sailing and an extra Cruise Point per night when you purchase and sail in suite accommodations (categories RL, RS, PS, SL, TS, AL, A2, A3, CL, OS, FS, GS, JS) and/or sail in any category and pay a single pricing type for double occupancy staterooms. All other rates including Travel Agent rates are excluded from single price type extra point promotion. Cruiseturms are included as an additional night per each day on the cruise tour. Points will be awarded by rate paid not rate berthed, for example, in the instance of an upgrade from an outside to a suite category including reduced rate upgrades.

15 The Concierge Club is designated as a smoke-free area. We respectfully request that guests observe a Smart Casual dress code when visiting the Club (no swim or pool attire is allowed, footwear is required at all times). Guests younger than 21 years must be accompanied by a parent or guardian at all times. Guests and friends of Suite guests/Diamond Plus & Pinnacle Club members are not allowed into the Concierge Club due to limited space. Concierge Club is available only on select ships.

16 Single members must have 340 Cruise Points earned in order to receive the single cruise fare at 150%. This offer is based on availability with certain restrictions. Ocean Voyage Packages, Holiday sailings (Christmas and New Year) and the months of July and August are not included in this offer.

17 The complimentary cruise is per household, and based on double occupancy and applicable to the cruise on which the 700, 1050, 1400, 1750, 2100 (extending every 350 Cruise Points) cruise points are earned or the next cruise after reaching your milestone or the offer will be considered forfeited. Cruise does not include taxes, fees, air transportation and/or transfers to the port of embarkation or disembarkation; or items of a personal nature (including, but not limited to, shore excursions, gratuities, some meals and beverages, photographs, service fees, and medical service). Complimentary cruise includes cruise ship accommodations, ocean transportation, most meals, some beverages, and most entertainment aboard the vessel. Offer applies to 1) up to balcony stateroom categories on up to 7-night Caribbean sailings or \$2,400 towards the purchase of a cruise at 700 or 1050 Cruise Points; and 2) up to a junior suite category on up to 7-night Caribbean sailings or \$3,200 towards the purchase of a cruise at 1400 Cruise Points and above. Offer is subject to availability. Specific cruise and cruise dates to be determined by Royal Caribbean in its sole discretion. Complimentary cruises are nonassignable and non-transferable and may not be given, bartered, sold, or exchanged for cash. Cruise may not be upgraded, and no substitution by the Crown & Anchor Society member will be allowed. Complimentary cruises provided are subject to the terms and conditions in Royal Caribbean International's guest ticket cruise contract. It can be withdrawn at any time and cannot be combined with any other offer. Travel agent commission will not apply. Gratuities will be charged at the time of reservations. Offer does not apply to any ships in their first 365 days of service, Empress of the Seas and holiday sailings.

18 Equivalent Recognition is a program that offers Crown and Anchor, Captain's Club, and Le Club Voyage loyalty members the opportunity to receive recognition and similar benefits when they sail with one of the three brands – both pre-cruise and onboard with matching tier status; however Cruise Points will remain according to actual cruises taken and calculated using the Program level accrual system for Crown & Anchor Society. Members of one program must enroll in the sister program in order to receive equivalent recognition benefits. Credits earned on one brand are not combinable with credits earned from another brand. The benefits of the Captain's Club, Crown & Anchor Society and Le Club Voyage will stay independent and not be combined. Royal Caribbean Crown & Anchor Society® Platinum and Emerald levels will be equivalent to Select in Celebrity Cruise's Captain's Club and Explorer in Azamara Club Cruises' Le Club Voyage. Royal Caribbean Crown & Anchor Society® Diamond, Diamond Plus and Pinnacle Club levels will be equivalent to Elite in Celebrity Cruise's Captain's Club and Azamara Club Cruises' Discoverer in Le Club Voyage. Gold and Pinnacle Club membership status in Crown & Anchor Society are not part of this benefit. Pinnacle Club membership tier level can only be obtained through earning the appropriate number of Cruise Points on Royal Caribbean ships.

19 We may, in our sole discretion, offer complimentary upgrades to Diamond Plus

and Pinnacle members if stateroom upgrades are available. Please provide the upgrade preference information requested below, which will be considered if a stateroom upgrade is offered to you. Neither upgrades nor upgrade preferences are guaranteed.

20 Pinnacle Members are entitled to exclusive privileges. Access to the Suite Lounge is limited to Pinnacle Club Members and Suite Guests only.

## Crown & Anchor Stateroom Upgrade Policy

Our ships regularly sail at full capacity. Therefore, opportunities to upgrade are offered on a limited basis. If available, upgrades may be offered at the sole discretion of Royal Caribbean to Diamond Plus and Pinnacle Club. To determine which members may be extended an upgrade, we will consider the member's Cruise Points and tier level, stateroom category paid and booking date.

To be considered for an upgrade, please:

1) In your booking, confirm that your Crown & Anchor® Society loyalty number is included and that your name, email address and telephone number are correct, and

2) Visit [www.RoyalCaribbean.com/CrownandAnchor](http://www.RoyalCaribbean.com/CrownandAnchor) and provide the requested upgrade preference information. You can also contact a Loyalty Representative ([www.RoyalCaribbean.com/ContactLoyalty](http://www.RoyalCaribbean.com/ContactLoyalty)) in one of our local offices. We will contact the Crown & Anchor® Society member or travel partner at the email address provided in the booking to communicate an upgrade offer. In the rare event that an extenuating circumstance arises after a Member is upgraded, Royal Caribbean reserves the right to withdraw the upgrade to accommodate another guest's cruise vacation.

## General Terms & Conditions

Royal Caribbean Cruises Ltd. has the right to terminate the Crown & Anchor Society® Program ("the Program") or to change the Terms and Conditions of participation and benefits, in whole or in part; at any time without notice. Membership may be terminated at our sole discretion for anyone appearing to be utilizing the Program in a manner inconsistent with its terms, conditions, or intent. To qualify as a Crown & Anchor Society member, you must have taken at least one eligible Royal Caribbean cruise. Program level accrual is based on the number of eligible cruise points earned per individual. Cruise Points will be accrued at the end of each completed sailing. **Next tier benefits will be applied on the following sailing after point status has been earned. No next tier benefits shall be applied mid-cruise.**

Guests are eligible for Gold membership in the Crown & Anchor Society after one completed cruise. After 30 completed cruise points, they are eligible to become Platinum members. After 55 completed cruise points they are eligible to become Emerald members. After 80 completed cruise points they are eligible to become Diamond Members. After 175 completed cruise points they are eligible to become Diamond Plus members. And those who have 700 or more completed cruise points are eligible to become Pinnacle Club members.

Cruise points are given for eligible cruises per stateroom category paid. Complimentary, promotional and/or reduced rate upgrades will not receive additional Cruise Points if final berth category is in a suite when moved from a lower stateroom category. Cruise Points are awarded to the guest whose name is entered into the reservation at the time of booking and completes the sailing. Eligible cruises exclude all reduced cruise fares (e.g., employee/employee family rates, vendor rates, etc.), affinity groups and other cruises as designated by Royal Caribbean at its sole discretion. All questions or disputes regarding the eligibility for the Program or provision of benefits will be resolved by Royal Caribbean at its sole discretion. Not all services can be provided on all Royal Caribbean ships. We shall not be liable for refunds or for damages resulting from failure to deliver such services. All Program discount coupons are subject to the Terms and Conditions stated herein and on the discount or promotional coupons. Cruise Point Promotions are not combinable. If a sailing qualifies for two or more Cruise Point promotions then additional points will be awarded by evaluating the promotions and giving the guest the best available offer. Each Program member shall be responsible for advising the Crown & Anchor Society of address changes, and we shall have no liability for misdirected mail, or any consequences thereof. Other terms and conditions apply. Program void where prohibited by law.

A Crown & Anchor Society member can be added into a relationship with other family members in the same household and receive equivalent tier status; however Cruise Points will remain according to actual cruises taken and calculated using the Program level accrual system described above. Pinnacle Club member tier status will not be awarded to dependents if earned by their parent and/or guardian. Pinnacle Club member tier status can only be earned by an individual, spouse or significant other by one of them accumulating 700 Cruise Points or more in the CAS program.

For all tiers except Pinnacle Club, a relationship is defined as a spouse or significant other and children less than 18 years old. For Pinnacle Club a relationship is considered a spouse and/or significant other. Children will be taken out of a relationship with a parent or guardian upon their 18th birthday date. If it is found that a dependent or child is not immediately removed from a relationship upon their 18th birthday and accumulates a higher tier status outside of this time period, the dependents record will be adjusted back to the appropriate tier status.

